KILLUA HOME SERVICES

Residential Solar Operations & Maintenance

SUBSCRIPTION PRICING GUIDE

Guide Version: 2026.13
Region: Central Valley & Bay Area Outer Radius

MANDATORY ONBOARDING — Solar Asset Activation

Comprehensive 12-point physical diagnostic visit and hardware telemetry linking. Connects your system to our automated fault detection & thermal health alert platform.

$200
FLAT FEE

Solar Shield — One Membership, Built Around You

Every Solar Shield subscription includes the full package below. Choose how many deionized-water panel cleanings you want per year, starting at $45/mo for 1x — your monthly rate simply scales up with cleaning frequency.

- ✓ Deionized Water Panel Wash (Up to 24 panels/visit)
- ✓ Annual Infrared Thermal Imaging Scan
- ✓ Full Electrical Diagnostic (Main panel, circuits, neutral/ground)
- ✓ Neutral & Ground Wire Tightening / Torque Check
- ✓ Annual Roof & Flashing Sealant Check
- ✓ 24/7 Active Telemetry & Fault Alerts
- ✓ Guaranteed < 24-Hour Emergency Dispatch Window
- ✓ Manufacturer Warranty RMA Processing ($0 Handling)
- ✓ Battery Storage System Optimization & Health Log
- ✓ 15% Discount on Roof Detach & Reset Work

Choose Your Cleaning Frequency

Extra cleanings are blended directly into your monthly rate — no line-item add-ons, no surprises.

	MOST POPULAR	PLUS	MAX COVERAGE
Solar Shield	**Solar Shield**	**Solar Shield**	**Solar Shield**
1 CLEANING / YEAR	**2 CLEANINGS / YEAR**	**3 CLEANINGS / YEAR**	**4 CLEANINGS / YEAR**
$45 per month	**$60** per month	**$75** per month	**$90** per month
$540 billed annually equiv.	$720 billed annually equiv.	$900 billed annually equiv.	$1,080 billed annually equiv.
$45.00 / cleaning value	$30.00 / cleaning value	$25.00 / cleaning value	$22.50 / cleaning value

Over-cap panel washing: +$6/panel (1x tier) • +$5/panel (2x tier) • +$4.50/panel (3x tier) • +$4/panel (4x tier), for systems exceeding 24 panels.

Equipment & Access Surcharges: 1-Story / Composition Shingle is standard pricing. 2-Story or Taller adds **+$5/mo**. Tile Roof (Clay/Concrete) adds **+$7.50/mo**. Battery Storage System (if installed) adds **+$6/mo**. Surcharges stack if multiple apply.

Service Zone Note: Rates above apply to Zone 1 (0–35 miles). Zone 2 adds +$15/mo; Zone 3 adds +$35/mo. See Service Radius & Logistics on page 2.

A La Carte Services & Over-Cap Pricing

Non-member and standalone rates for prospective and one-off customers.

Service Line Item	Standard Rate	Subscriber Advantage Rate
Orphaned System Diagnostic (Titan, Freedom, Mosaic)	$450 Flat Rate	$200 Activation Fee (Includes Panel & Electrical Audit)
Deionized Water Panel Wash (Base 24 Panels)	$480 Flat Rate	Included in Solar Shield (1x / 2x / 3x / 4x per yr)
Additional Panels (Over 24 Baseline)	$10 / Panel	$6 (1x) | $5 (2x) | $4.50 (3x) | $4 (4x) / Panel
Microinverter / Inverter Swap Labor	$295 / Swap	$185 / Swap
Roof Detach & Reset (Re-Roof Projects)	$225 / Panel	$168 – $202 / Panel (15% off)
Critter Guard / Pest Shield Installation	$14 / Linear Foot	$10 / Linear Foot
Standalone Infrared Thermal Imaging Scan	$150 Flat Rate	Included in All Solar Shield Tiers
Standalone Battery Health Diagnostic	$175 Flat Rate	Included in All Solar Shield Tiers
Emergency / Priority Truck Roll (Unscheduled)	$200 Flat Rate	Included (< 24-Hour Dispatch Guarantee)
Manufacturer Warranty RMA Processing	$110 / Claim	$0 Handling Fee
2-Story or Taller Access Surcharge	$50 Flat Rate (per visit)	+$5/mo (Subscription)
Tile Roof Surcharge (Clay/Concrete)	$75 Flat Rate (per visit)	+$7.50/mo (Subscription)

Why Subscribe? A single a la carte panel wash costs **$480**. Solar Shield membership starts at just **$45/mo ($540/yr)** and includes that same wash plus full electrical diagnostics, thermal imaging, 24/7 telemetry, and emergency dispatch coverage — for about $60 more per year. See pricing on page 1.

Service Radius & Logistics

Zone 1	**Core Zone — 0–35 Miles**	Standard subscription rates apply. No trip charges for scheduled annual visits.
Zone 2	**Outer Belt — 35–60 Miles**	+$15/mo tier surcharge OR flat $45 dispatch fee for unscheduled visits.
Zone 3	**Extended Reach — 60+ Miles**	+$35/mo tier surcharge. Custom commercial & residential dispatch scheduling.

Subscriptions are billed monthly via secure credit card vaulting. Requires 30 days cancellation notice. Orphaned system takeovers require an initial $200 baseline diagnostic. All dispatches are centrally scheduled and managed. Battery storage coverage includes diagnostic and optimization service only; module or cell replacement is routed through manufacturer warranty (see RMA Processing above).